

Board of Directors

Executive:

Donald Donaghey
Carl Loewith
Elsie Picone
Michael Vriend

Chair
Vice Chair
Secretary/Treasurer
Finance Chair

Members:

Philip Clay
Ann Glass
Darlyne Mills
Lynne Morrow
Alaina Muhlstock

Audrey Nicol
Sharon Pawlik
Art Samson
Tom Tustian

Staff

Judy Mintz
Theresa Korber
Sunny Francis
Lynne Sutton

Executive Director
Executive Assistant
Co-ordinator, Seniors' Service
Co-ordinator, Information
Dundas & Volunteer Service
Youth Employment Counsellor
Mohawk College,
Field Placement

Information Counsellors

Carole Barr
Grace Dumayne
Ligita Evans
Alice Farrenden
Charlotte Graham

Everard Hambro
Fran Jones
Robin McGinlay
Lynne Morrow
Terry Pfaff

Seniors' Service Volunteers

Dick Beemer
Don Chapple
Dianne Clews
Tom Drynan
Alice Farrenden
Sheila Fletcher
Allen Gray
Edna Gray
Thom Halloran
Joanne Harrison
Bob Hendry
Betty Hunter
Marlene Jaggard
Casey Johnson
Marion Johnson

Mary Johnson
Linda Kelly
Dorothy Laird
Bill Lawson
Carol Leggate
Lorraine McFadden
Barbara Montesanto
Jake Morash
Ronni Reid
Christine Scheben
Denise Skinner
Pauline Ten Hove
Gudrun Thomas
Audrey Thompson
Bob Weavers

Multi-Service Team

John MacRae - chair

Legal Aid Receptionists

Jane Rusk Harrington

Income Tax Receptionists

Gwen Phinney
Everard Hambro



DUNDAS COMMUNITY SERVICES Statement of Operating Fund For the year ended March 31, 2006

REVENUES	2005/06	2004/05
Grants		
Province of Ontario		
Ministry of Health, Long Term Care	85,812	93,578
Ministry of Culture	971	971
City of Hamilton	61,865	61,318
Human Resources Development Canada	3,547	3,504
United Way of Burlington, Hamilton	31,340	31,091
Donations		
Private donations & activities	12,694	15,427
Churches of Dundas	2,200	1,675
Service clubs	3,750	3,850
Program/service revenue	7,884	7,236
Contracted Services	--	500
Miscellaneous	<u>1,339</u>	<u>2,395</u>
TOTAL REVENUES	<u>211,402</u>	<u>221,545</u>
EXPENSES		
Salaries and benefits	153,813	162,257
Summer Career Placement	4,008	3,874
Telephone	5,431	5,448
Office supplies & expenses	7,050	6,517
Publicity & publications	965	4,675
Fundraising Expenses	511	815
Insurance	3,900	2,331
Maintenance	4,805	5,441
Rent & taxes	14,781	14,756
Professional fees	3,696	5,393
Fees and dues	3,349	3,235
Group work	505	495
Local travel	6,467	5,685
Office equipment	<u>230</u>	<u>253</u>
TOTAL EXPENSES	<u>209,511</u>	<u>221,175</u>
Increase (decrease) in funds	1,891	370
Balance of fund-beginning of year	16,782	16,412
Balance of fund-end of year	<u>\$18,673</u>	<u>\$16,782</u>

Complete Financial Statements, including the notes to the Financial Statements and the Auditor's Report thereon, by Grant Thornton, are available upon written request to Dundas Community Services,
2 King Street West #3A, Dundas, Ontario L9H 6Z1

2006 Annual Report



DUNDAS COMMUNITY SERVICES

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Dundas, Ontario L9H 6Z1

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Message from the Chair

I count it a privilege to have had the opportunity this past year to chair the Board of Dundas Community Services. The members of the board are faithful, knowledgeable and caring of our community. The members of our staff help us to identify and respond to the needs of men, women and young people in Dundas and the surrounding area. Our volunteers are second to none. They respond to information inquiries, welcome visitors, drive seniors to their different appointments, help community members obtain the help they need, work at the Food Bank with a smile and a heart for others. We are blessed.

This year 368 volunteers provided 7,997 hours of service. Some of our volunteers will be recognized for their long service with the Ontario Volunteer Service Award. Information Counsellors Charlotte Graham will receive appreciation for 20 years of service, Fran Jones will receive a 10-year pin and seniors' service volunteers Edna Gray and Allen Gray along with board members Sharon Pawlik and myself will receive 5-year pins. Our sincere thanks go to these dedicated volunteers.

The Joel A. Hartwell Community Service Award is presented to a graduating high school student residing in the community or attending a Dundas school. The criteria for the award are the student's contributions to the betterment of the community. Congratulations to Amy deNobriga, this year's recipient.

Theatre Night and the Secondary Schools' Jazz Night were fundraising activities this year as well as the ongoing sale of afghans and the book "Our Town". Thanks to everyone who supported these activities.

A special thank you to my fellow board members, our financial contributors, advisory committee and volunteers. Each of you gives to Dundas Community Services in different ways, yet no way is more important than the other. Without your generosity, D.C.S. would not be able to continue fulfilling its mandate in the community, to provide or facilitate services that enhance the social well being and development of the community.

Rev. Dr. Donald Donaghey

Who did we serve and what did we provide?

The agency carried out its mandate by providing services and/or connecting people with the help they needed from other community resources.

- ◆ 7,471 enquiries to Information Dundas sought information and referral to government, community and social services, recreation programs, businesses, local organizations, youth employment and tourism. Of these requests 3,889 were by phone, 2,297 office visits, 43 e-mails and 1,242 at community outreach events
- ◆ 274 seniors received 147 hours of assistance through the Long Term Care intervention & assistance service
- ◆ 824 contacts were made by phone and visits to seniors by volunteer friendly visitors
- ◆ 1,486 trips to medical appointments were provided for seniors and persons with disabilities by volunteer drivers
- ◆ 986 individuals participated in community education programs for caregivers of the elderly
- ◆ 331 seniors received security checks through a partnership program with Canada Post
- ◆ 29 seniors received telephone security checks
- ◆ 79 individuals were placed in volunteer opportunities and 26 local agencies were assisted
- ◆ 1,415 persons were recognized for volunteer participation with many local organizations during National Volunteer Week
- ◆ 85 individuals were assisted through the legal aid clinic
- ◆ 54 individuals were assisted by 257 hours of instrumental counselling
- ◆ 89 persons on limited income had their income tax returns completed by volunteers from the Hamilton and District Chartered Accountants Association
- ◆ 264 individuals purchased 1,002 books of tickets for Disabled and Aged Regional Transit System (DARTS)
- ◆ 28 hours of counselling were conducted by the social worker from Catholic Family Services

- ◆ The Multi-Service Team, a professional interdisciplinary team consisting of social, health and education organizations, continues to identify community needs and develop strategies to address them
- ◆ 59 teenagers were trained as babysitters in two summer courses
- ◆ 3,882 clients were assisted with food collected by over 200 volunteers as a result of the community food drive
- ◆ 34 young people were placed in summer employment opportunities
- ◆ 36 people attended the social support group Turning Points, for divorced, separated or widowed persons. 42 individuals are registered.
- ◆ 13 people attended the Single Parents Support Group

Staff participation

- ◆ Association of Community Information Centres in Ontario
- ◆ Dundas BIA Beautification committee
- ◆ Inform Hamilton
- ◆ Hamilton Administrators of Volunteers
- ◆ Volunteer Hamilton
- Volunteer Hamilton Committee for National Volunteer Week
- ◆ Volunteer Canada
- ◆ Southern Ontario Tourism Organization
- ◆ Long Term Care Volunteer Manager's Network
- ◆ Community Coalition of Health and Support Services
- ◆ Hamilton Day Services and Transportation committee
- ◆ Gerontology Network Group
- ◆ Meals on Wheels Dundas, Board of Directors
- ◆ Ontario Community Support Association, District B – Board of Directors
- Transportation Services & Friendly Visiting/Telephone Reassurance Service
- Networking Group member
- ◆ Social Planning & Research Council – Hamilton
- ◆ City of Hamilton Seniors' Carousel
- ◆ Hamilton Municipal Senior Citizen of the Year Award - committee member
- ◆ Local Health Integration Networks (LHIN 4)